
The Dining Experience

This book contains excellent, practical, and useful ideas created from the daily challenges and opportunities that we all experience while providing our residents with an outstanding dining experience. To the author, who was once my student, I am proud to say, “You have become the teacher and I, the student.” This book is a fun and common sense way to excel in this field we have chosen.

*Bill Gargano, Senior Vice President of Operations,
Professional Services, Inc.*

In the 25 years that I have operated skilled nursing facilities, Wayne Toczec stands out the most innovative and creative dietary professional that I have worked with. This book will be a wonderful enhancement of the dietary program at your facility.

*John Hughes, President, Generation Health Care, a
management and consulting firm that has served over 300
long term care and senior housing providers in 30 different
states since 1998.*

With a clever little story, Wayne Toczec demonstrates that a great “dining experience” can be achieved in a nursing home. Wayne uses humor and facts to show exactly how this can be achieved. I recommend this book for any nursing home owner, administrators and dietary managers as a wonderful tool to help in making your dining services great!

*David Hennis, Owner/ Administrator, Hennis Care
Center of Dover & Bolivar*
